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NO. 3456 P. 1/2

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CLIENT MATTER NO.: 9400-39

TO: USPTO

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FROM: Scott C. Hatfield, Esq.

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MESSAGE

Status Inquiry attached.

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Attorney Docket No. 9400-39

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: .Scott Morris et al;

Application No.: 10/669,399

Filed: September 23, 2003

For: METHODS OF RESETTING PASSWORDS IN NETWORK SERVICE SYSTEMS
INCLUDING USER REDIRECTION AND RELATED SYSTEMS AND COMPUTER
PROGRAM PRODUCTS

Confirmation No.: 3957

Group Art Unit: 2135

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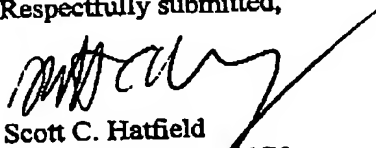
Commissioner for Patents
Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

Sir:

Applicants respectfully inquire as to the status of the above-identified patent application, and when the next communication from the U.S. Patent and Trademark Office regarding this application can be expected.

Respectfully submitted,


Scott C. Hatfield
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Attorney for ApplicantsCustomer Number 20792
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